

4-SIGHT

THE NEWSLETTER OF SIGHT & SOUND SECURITY

SIGHT & SOUND WIN NATIONAL BSIA AWARD

Sight & Sound Security have been successful in this year's British Security Industry Association (BSIA) Security Personnel National Awards by winning "Best Team" for Redbridge College.

The awards ceremony was held on Tuesday 12th June at the London Hilton in Park Lane.

The Sight & Sound team at Redbridge College had recently won the Regional Award for Best Team for London and were then put into the nationals, competing with teams from the North West, Northern Ireland, South East, North East and Scotland so this is a fantastic achievement for the team at the College.

The team of five security professionals, all aged between 32 and 50, have been commended for their exceptional service whilst working for Sight & Sound Security at Redbridge College. Sight & Sound have been providing Security Services to Redbridge College since June 2013. The College provides vocational courses to 14-18 year olds and adult learners, as well as providing a range of facilities to the general public.

The judging panel were extremely impressed with the contributions the team has made to the Security industry and the wider community, for which they are rightly being recognised. The skill, determination and commitment to the communities that these individuals protect, shows that each of these winners are people that Sight & Sound and the Security industry can be truly proud of.

Speaking on behalf of the team about their achievements, Paul Purchase, Managing Director at Sight & Sound, said: "Both Sight & Sound and Redbridge College are delighted and proud that the team has been selected as National winners in their category as Team of the Year. It recognises the hard work and dedication of each member of the team. Our people are a real asset and their spirit and passion makes this a much deserved win. They are a credit to the Company and a major asset for our client".

The picture to the right shows Redbridge College Security Team receiving their BSIA Regional Award, with our Managing Director, Mr Paul Purchase.



PROMOTIONS

It is extremely important to Sight & Sound to recognise and reward those who work hard. Congratulations to the following employees for their recent promotion within Sight & Sound:

- **Sophie Harper-Booth**, Head Office, promoted to Commercial Manager
- **Mark Jones**, Head Office, promoted from Operations Supervisor to Client Manager
- **Malcolm Hill**, Head Office, promoted from Mobile Security Officer to Operations Supervisor
- **Kathy McKenna**, Willis Towers Watson, promoted to Deputy Supervisor
- **Anthony Wallace**, Priory Meadow Shopping Centre, promoted from Deputy Supervisor to Supervisor
- **John Rolfe**, Priory Meadow Shopping Centre, promoted from Security Officer to Deputy Supervisor



Above is Mark Jones and Sophie Harper-Booth

STAFF WITH STAR QUALITY RECOGNISED

This month the Extra Mile Awards are presented jointly to the following Officers.

They have all demonstrated and sustained exceptional performance that consistently exceeds goals and expectations with their attendance and quality.

- Andrew Bailey
- Bright Oladele
- Gam Gurung
- Kenneth Oputa
- Simon Robertson
- Scott Hayes
- Tony Game



Thank you for your continued hard work and dedication. Each Officer will receive a letter and financial reward in their next pay.

TRAINING NEWS

4ST Training:



We have had a very high success rate for Officers completing their modules this period. The following Officers have completed 5 or more of our online modules and therefore have received certificates, which are accredited by Skills for Security:

Adam Webster, Anthony Hooker, Benjamin Gabor, Jason Dunning, John Cowie, Natalie Swinfen-Green, Peter Etherington, Tej Gurung, Tomas Daunoras, Wilson Bastos.

5 STEPS TO PROFESSIONALISM

Being professional in the workplace is extremely important, as it is not only a reflection on you, but on the Company and the Client.

Below are 5 easy steps to follow:

1. Treat everyone with respect
2. Read your procedures and policies, to ensure you fully understand your duties
3. Maintain a professional appearance, including hygiene
4. Report to work as rostered, and in a timely manner
5. Seek self improvement



ASHFORD INTERNATIONAL TRUCKSTOP NAMED COUNTRY'S BEST!

Our Client, Ashford International Truckstop has been named the country's best lorry park for 2016 by a national trucking newspaper.

Customers nominated the Park, owned by GSE Group for the award, organised by Truckstop News. "It's a real honour, especially as we were put forward by our customers. We try to make this a real home from home for drivers so they can relax safe in the knowledge that their vehicles and loads are in a secure location," said Darren Smith, General Manager of Ashford International Truckstop.

Sight & Sound have been providing Security at the Park since 2006 and are delighted to be part of the team that has won this award.



NEED SOME HELP?

You might not be aware of the Sight & Sound Employee Assistance Programme (EAP) benefit?



Most of us will have times during our lives where we need some support, or even just somebody to talk things through with. Often this happens during stressful lifetime changes, such as moving house, having a baby, or maybe going through a divorce.

The EAP is a free and confidential telephone helpline that operates 24 hours a day, 7 days a week, 365 days a year. Our employees can speak to a trained counsellor on a variety of issues, in complete confidence.

You can access the service at any time and you do not need to inform your immediate supervisor/manager. Some of the areas the EAP is used for include:

- Relationship difficulties
- Drugs and alcohol
- Financial worries
- Bereavement
- Stress, anxiety and depression
- Divorce

Don't suffer in silence. Contact the Employee Assistance Programme in confidence.

Call 0333 000 7905 and quote Policy Number 511812-12870743-16.

HOT

If you spot any unattended items, the British Transport Police have released a protocol to follow to determine whether the item is lost or **suspicious**.

H

Hidden?

- Has the item been concealed or hidden from view?
- Bombs are unlikely to be left in locations where any unattended item will be noticed quickly.

O

Obviously Suspicious?

- Does it have wires, circuit boards, batteries, tape or putty-like substances?
- Do you think the item poses an immediate threat to life?

T

Typical?

- Is the item typical of what you would expect to find in this location?
- Most lost property is found in locations where people congregate

If after applying the **HOT** protocol you still believe the item is suspicious, call 999.

JOBS

Sight & Sound are recruiting. If you know somebody who is hard-working, has an SIA Licence and experience in the Security Industry, then please get them to send their CV to: personnel@sightandsoundsecurity.com as soon as possible or give us a ring on 01233 668670.

As an existing staff member if someone you recommend completes their six month probationary period with us, you will receive a £50 bonus.