

THE NEWSLETTER OF SIGHT & SOUND SECURITY

UK TERRORISM THREAT LEVELS

INTERNATIONAL in the UK	For more information please see: http://www.mi5.gov.uk	NORTHERN IRISH RELATED in Britain
SEVERE AN ATTACK IS HIGHLY LIKELY		SUBSTANTIAL AN ATTACK IS A STRONG POSSIBILITY

See It

Say It

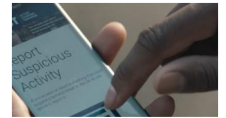
Sorted

ACTION COUNTERS TERRORISM: REPORT SUSPICIOUS ACTIVITY & BEHAVIOUR

ANTI-TERRORIST HOTLINE
0800 789 321
Your call could save lives

Communities defeat terrorism. With the enduring terrorist threat, it is now more important than ever that everyone plays their part in tackling terrorism. Your actions could save lives. Don't worry about wasting police time. No call or click will be ignored.

What you tell the police is treated in the strictest confidence and thoroughly researched by experienced officers before any police action is taken. **Any piece of information could be important, it is better to be safe and report. Trust your instincts and ACT. Action Counters Terrorism.**



EXTRA MILE RECOGNITION AWARDS

Officer of the Month Award is awarded jointly to Falis Hersi & Justin Somade

Falis commenced with the Company in August 2018 at a College in North London. She is relatively new to the role but, has been nominated for the reward by her Contract Manager because of her commitment and for providing an excellent level of service to the College. Our Client who recently stated, "She has been outstanding in every way of delivering the service to the College. Her recent scenario training on fire alarm activation has proven that she takes in information and practices really quick. For the Campus, her timing of just under 2 mins is very impressive!".

Justin receives the award for working on a challenging site in Mitcham, which involves controlling large groups of youngsters that at times can be very threatening. Justin handles the high-pressure situations with laudable professionalism and focus. Justin's maturity and composure when dealing with such difficult incidents prevent the situations from deteriorating significantly.

2nd Prize: Anthony Poulton: The Company has received excellent feedback from the Client as he regularly goes above and beyond the call of duty including responding to any last-minute requests and additional duties for the Client. Well done Anthony the award is thoroughly deserved.



HOT TIPS TO STAY COOL THIS SUMMER

Summer is now in full swing but sadly, most of us don't have the luxury of air con in our homes. Here are a few environmentally friendly tips you can use to cool off in the rising heat!



- Use 100% cotton sheets - for a bonus extra tip, pop them in the freezer for a few minutes before bed!
- Cool pressure points with ice to lower body temperature
- Lower room temperature by popping a bowl of ice in front of your fan - the breeze will pick up the cool water from the ice's surface and push through the heat
- Avoid generating extra heat by unplugging all electrical appliances before bed
- Winter Cooler Hack - fill your hot water bottle and pop it into the freezer for an instant ice pack!
- Pop feet in ice water before bed to cool core body temperature

ARMED FORCES COVENANT

We are pleased to have signed the Armed Forces Covenant, proudly supporting those who serve our country. Our pledge is to commit to honour the Armed Forces Covenant and support the Armed Forces Community. We recognise the value serving Personnel, both Regular and Reservists, Veterans and Military Families contribute to our business and our country.



TRAINING FOCUS

Suspicious Activity

Trust your instinct to prevent crime and terrorism.



The following are indicators of suspicious activity. This includes, but is not limited to:

Unusual items or situations: A vehicle is parked in an odd location, a package/luggage is unattended, a window/door is open that is usually closed, or other out-of-the-ordinary situations occur.

Eliciting information: A person questions individuals at a level beyond curiosity about a building's purpose, operations, security procedures and/or personnel, shift changes, etc.

Observation/surveillance: Someone pays unusual attention to facilities or buildings beyond a casual or professional interest. This includes extended loitering without explanation (particularly in concealed locations); unusual, repeated, and/or prolonged observation of a building (e.g., with binoculars or video camera); taking notes or measurements; counting paces; sketching floor plans, etc.



Some of these activities could be innocent - it's important to consider the context of the situation. It's then up to law enforcement to determine whether the behaviour warrants investigation. If

you've seen or heard something that could suggest crime or a terrorist threat, even if it seems minor or not worth mentioning, trust your instincts and ACT by challenging the person, if the situation allows and by reporting it.

STAR AWARDS

STAR AWARDS or 'Staff Appreciation and Recognition Awards' are being introduced in addition to our Officer of the Month awards scheme, for individuals that go above and beyond the call of duty.

Very often, they are the unsung heroes or people that think they are 'just doing' their job however, we don't want our valuable team members to go unrecognised.

So, if you notice a member of your team showing any of the following - or something you think is extra special, let us know and **make someone's day!**

- › **Exceptional performance** - going above & beyond regular role requirements
- › **Creativity** - Innovative ideas to improve performance and capability
- › **Excellent organisation** - Unwavering reliability
- › **Teamwork** - Inspiring, key motivational players
- › **Notable success** - Receipt of outstanding feedback or recognition



HEALTH AND SAFETY FOCUS

Slips and Trips

A large culprit for causing workplace injuries are slips and trips.



Most of these types of accidents are caused by wet floors and substandard housekeeping. Slips and trips are the most common cause of workplace injury and by conducting basic risk assessments they can be limited drastically.

How can I help prevent them?

- › Clean up spillages immediately, or place a 'wet floor' sign in the area to clearly alert other team members quickly
- › Clear any cables in walkways or working areas
- › If you notice a bulb out; notify the appropriate person
- › Wear appropriate workplace uniform and footwear
- › Use correct floor cleaning fluid to ensure safety