

THE NEWSLETTER OF SIGHT & SOUND SECURITY

UK TERRORISM THREAT LEVELS

INTERNATIONAL in the UK

SUBSTANTIAL
AN ATTACK IS LIKELY

For more information please see:
<http://www.mi5.gov.uk>

NORTHERN IRISH RELATED in Britain

SEVERE
AN ATTACK IS HIGHLY LIKELY

**COMMUNITIES
DEFEAT
TERRORISM**



ACT

Counter-Terrorism Policing wants you to put security at the top of your festive list. An unattended item in a public place might constitute a threat but, it may simply be an item of lost property. Don't leave this to chance. Report this and allow trained staff to deal with it. Don't worry about wasting police time. No call or click will be ignored. What you tell the police is treated in the strictest confidence and is thoroughly researched by experienced officers before, and if, any police action is taken. Any piece of information could be important, it is better to be safe and report. Remember, **trust your instincts and ACT.**

A few words from Paul Purchase, Managing Director of Sight & Sound Security

We are often asked by existing and prospective customers what our top priorities are as a Company. The two most important stakeholders are our employees and customers and as a Company, in a fast-moving world, we must be constantly willing to change.

We motivate, engage, promote the well-being of our employees, ensure they feel valued, allow everyone to have a voice and to know that input from employees is really valued. We also try and do the best by offering apprenticeships, supporting our Armed Forces, raising awareness on diversity, supporting charities and local communities, recognising staff with officer of the month and service awards, as well as offering all staff perks and saving schemes, including an employee assistance programme, to help employees through everyday issues and concerns about family, health, life, money and work. In the end, a business is nothing without its staff, and it is the people we inspire and motivate that will ensure we achieve our vision.

Merry Christmas and Happy New Year to everyone.
Sincere thanks for your commitment and I wish you all the best for the year ahead.



EMPLOYEE OF THE MONTH

The Officer of the Month Award has been presented to **Joseph Sesay** for outstanding dedication and commitment to his contract, turning the site into a smooth and streamlined operation since his arrival. Joseph's extensive knowledge of security and the premises means that he has been able to make numerous recommendations that have provided real benefits to the site. He is the Site Manager and provides essential leadership for the rest of the team, and is regarded very highly by our Client. Joseph's dedication meant that he quickly became the pivotal link on site for the client and the Security Officers on the site.



Second Prize has been awarded to **Mosnuz Zaman**

Mosnuz has been working as a Supervisor for nearly 3 years at one of our sites in Greenwich. He has continuously provided an excellent level of service, and recently dealt with a full evacuation with the upmost professionalism. On the 15th November the site had a fire alarm activation which led to the whole site being evacuated, Mosnuz led the evacuation from the Security team in a calm and proactive approach, and went over and above to ensure the site was fully operational as quickly as possible. Congratulations to Mosnuz on his award, and thank you for all your hard work.



TEAM OF THE YEAR AWARD!

Team of the Year is back!

Time to start putting your nominations forward for 2020

Team of the Year is back again. The award is for recognising site teams where each and every member of the team matters and makes a difference, a group of people working together and delivering exceptional customer service. The Team of the Year Award has been designed for site teams that can demonstrate and show real-life examples of how teamwork has led to their success and their consistent, high levels of customer care and service. Judging criteria will include motivation and enthusiasm, teamwork, communication, added value and star quality, together with how the team delivers over and above that which is expected by stakeholders both internally and externally.

Any team that puts themselves forward, we will also be asking their relevant Contracts Manager and Client for their feedback.

The winning team will each receive a voucher of their choice, a Team meal out, and a Team of the Year certificate.

Good luck everyone!

LONG SERVICE AWARDS

Long service awards

As a token of our appreciation, we like to recognise the hard work and loyalty of long-standing employees with a Long Service Award.

This is a way for us to thank staff for their loyal service, commitment and contribution to looking after our customers.



This month, **Paul Smith** has completed 10 years' service with the Company.



EMPLOYEE PERKS LAUNCH!



Sight & Sound are delighted to have introduced **Life Works Employee Well Being and Benefit Scheme** for our Officers.

The scheme includes a fantastic Social Media **Newsfeed**, which allows us to communicate instantly with our teams, as well as offering them hundreds of perks including discounts and cash back on thousands of well-known brands, including up to 55% off cinema tickets!

The Scheme also offers well-being support for our Officers, including a **24hr EAP** (Employee Assistance Programme) where staff can access instant support for free, by calling **0800 169 1920** ~

MAIL SECURITY AWARENESS

SUSPICIOUS MAIL?

CPNI
Centre for the Protection
of National Infrastructure

AVOID

Don't touch the item



Move away
immediately

AVERT

ALERT

Contact security



PREVENT BACK INJURY

