



THE NEWSLETTER OF SIGHT & SOUND SECURITY

UK TERRORISM THREAT LEVELS

INTERNATIONAL in the UK

SUBSTANTIAL
AN ATTACK IS LIKELY

For more information please see:
<http://www.mi5.gov.uk>

NORTHERN IRISH RELATED in Britain

SEVERE
AN ATTACK IS HIGHLY LIKELY

SIA AUDIT SUCCESS



Sight & Sound Security remains amongst the top 5% of approved security providers in the UK, after achieving a score of **131 out of a possible 145**. The Security Industry Authority Approved Contractor Scheme standard was relaunched in April 2019, reducing the number of criteria and indicators available. The re-verification assessment for the SIA Approved Contractor Scheme, included approval for Security Guarding, CCTV and Keyholding services. The maximum score for the new scheme is now 145. The Security Industry Authority also reset the minimum achievement level for several indicators making it more difficult to achieve. Contractors are assessed

annually against 78 achievement indicators. Performance above the required level results in a +1, +2 or higher score. Performance below the required achievement level results in a 'not achieved' indicator. The minimum overall score that a Company can achieve and still be approved is zero. Zero is a satisfactory score, as it demonstrates that the company is meeting the Approved Contractor Scheme Standard and following recognised industry effective practice. This outstanding result, officially places us in the top 5% of security companies audited, meaning we are one of the very best security companies in the UK.

WE'LL GET THROUGH THIS TOGETHER

Hello everyone, my name is **Paul Purchase** and I am the Managing Director and Founder, of Sight & Sound Security. With this Newsletter, I would like to take the opportunity to express my gratitude to all our loyal customers and amazing Security staff.

Over the past few weeks, we have all encountered unprecedented challenges. The Coronavirus pandemic has changed the lives of everyone around the world. It has been extraordinarily difficult with some clients calling to postpone services, and others, including new clients, calling urgently requiring our support and services. All of our employees have stepped up to the task.

The ongoing situation is still ever-changing, and I cannot thank you all enough for working so hard for both the Company, and our clients. Thank you also to all of your families, for supporting you in your work during this challenging and difficult period.

I would ask you all to try your best to remain calm and collected. We are all worried about our livelihood, about our families and our wellbeing. Try your best to keep a level head and listen to the people in charge. Our Government and the Health Authorities are working towards resolving the situation. In my opinion, following their advice is, as they are the professionals, the best option to follow. We've received calls from some of our clients saying that security is going to be the last thing that they will cancel. They want security to continue as they need properties and persons protected.

Security Personnel have always been the unsung heroes. You are some of the most inventive and diligent people working anywhere in the field of looking after others.

Thank you.

Stay safe!

#SIAHEROES 



OSPAs AWARDS

Huge congratulations to our Supervisor, Falis Hersi for being shortlisted last month at the **Outstanding Security Performance Awards** (OSPAs), held at the Royal Lancaster Hotel, for the Outstanding Young Security Professionals award. Since the nomination, she has recently moved assignments and become a site Supervisor, which is another great accomplishment.

Pictured with Falis is our Managing Director Paul Purchase and Sight & Sound Portfolio Security Manager, Joseph Sesay. Joseph has been instrumental in the development of Falis and is another great



OFFICER OF THE MONTH AWARDS

The **Officer of the Month Award** is presented to Supervisor Mike Noble for outstanding dedication and commitment to his contract at a College in South West London. Mike's extensive knowledge of security and the premises means he has been able to make numerous recommendations that have provided real benefits to the site. He works well with the College staff, ensuring students are safe and secure whilst on campus. Mike has a very positive outlook and a real passion for the services he provides to our Client.

The 2nd and 3rd prize for Officer of the Month is a joint award for 4 of our Officers employed on a Bank contract.

They are Ali Mohamed, Thomas Swarbrick, Abdullah Erdonmez and Justin Somade. During this difficult period, they have gone above and beyond the call of duty assisting our Client. We have received numerous comments of praise including the following statement, *"We really appreciate your support in these unprecedented times and know that you are often moving heaven and earth to assist us – all of which is greatly appreciated"*.

Well done to all the team.

Due to Social Distancing, we cannot formally award the above with a certificate so, unfortunately, no pictures but they will all be sent a certificate and details of there prizes.



ACT

ACTION COUNTERS TERRORISM

If you see or hear something unusual or suspicious, trust your instincts and ACT (Action Counters Terrorism) by reporting possible terrorist activity in confidence. Any piece of information could be important, so it's better to be safe and report anything you see. You can help the police prevent terrorism and save lives. Crowded places, events, public transport, and iconic locations throughout the country are some examples of locations that could be potential targets for terrorists.

Look for anything that seems out of the ordinary, such as:

- People in stationary vehicles watching a building or structure
- Vehicles moving slowly near public buildings, structures or bridges, or parked in suspicious circumstances
- People using recording equipment, including camera phones, or seen making notes or sketches of security details
- Someone suspicious paying close attention to specific entry and exit points, stairwells, hallways or fire escapes
- People loitering at or near premises for long periods and watching staff, visitors and deliveries for no apparent reason
- People asking detailed or unusual questions about buildings and business operations, facilities (such as room layouts), security or parking for no apparent reason
- Anyone in 'off limits' areas, plant rooms and similar – ask these people who they are and what they're doing, and report this immediately to your security manager or call 999.

If you've witnessed any of the above, trust your instincts and report it, in confidence, call the anti-terrorist hotline on 0800 789 321.

WHAT ARE THE COVID-19 SYMPTOMS

Coronavirus infects the lungs. The two main symptoms are a fever and a dry cough, which can sometimes lead to breathing problems.

The cough to look out for is a new, continuous cough.

This means coughing a lot for more than an hour or having three or more coughing episodes in 24 hours. If you usually have a cough, it may be worse than usual.

You have a fever if your temperature is above 37.8C.

This can make you feel warm, cold or shivery.

A sore throat, headache and diarrhoea have also been reported and a loss of smell and taste may also be a symptom.

It takes five days on average to start showing the symptoms, but some people will get them much later.

The World Health Organization (WHO) says the incubation period lasts up to 14 days

